

## SERVICE LIST

### SKIN CANCER CLINIC

- Skin Cancer Check
- Skin lesion surgery and cryotherapy

### WOMEN'S HEALTH

- Antenatal and Post natal care
- Pap smear
- Breast Check
- Family Planning and contraception
- Implanon insertion and removal

### CHILDREN'S HEALTH

- Childhood Immunisations
- Newborn Assessment
- Children's Health Check
- Developmental Assessment
- Adolescent Health

### PREVENTIVE HEALTH

- Blood Tests/collection
- Blood Pressure Check
- Vaccination, e.g. influenza, travel
- Smoking Cessation
- Weight Management

### PROCEDURES

- Minor Surgical Procedures
- ECG Heart Assessment
- Allergy Testing
- Spirometry

### OTHERS

- Travel Medicine
- Work Cover
- Counselling and Mental Health
- Men's Health
- Pre-employment Assessments
- Insurance Medical Assessments
- Driver's Medical Assessments
- Medico-Legal Reports
- On-site pathology

## EMERGENCY AND USEFUL PHONE NUMBERS

Ambulance/Police/Fire Brigade	000
Lane Cove Council	9911 3555
Lane Cove Library	9911 3634
Royal North Shore Hospital	9926 7111
Children's Hospital (Westmead)	9845 0000
Children's Hospital (Randwick)	9382 1111
Lifeline (24hr service)	13 74 25
Poisons Information Centre	13 11 26
NSW Healthcare Complaint Commission	1800 043 159



# EMERALD MEDICAL CENTRE Lane Cove

& SKIN CANCER CLINIC

(Male and female doctors available)  
Appointments Available

## OPEN 6 DAYS

Mon to Thurs: 8am to 7pm  
Friday: 8am to 5pm  
Saturday: 9am to 3pm  
Sunday: Closed

## BULK BILLING

1/90 LONGUEVILLE RD  
LANE COVE, NSW 2066

## (02) 9420 0222

FAX: (02) 9420 0333



## OUR PRACTICE

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**Welcome!** Emerald Medical Centre commenced practice in January 2010. Our aim is to provide holistic comprehensive medical care for our patients. This involves treating all your medical problems. We are also active in preventative health, and our aim is to work together with you to prevent the development of medical problems and to keep you healthy.

## OUR TEAM

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### Female Doctors

**Dr Najiba Arian**  
M.B.B.S, VR

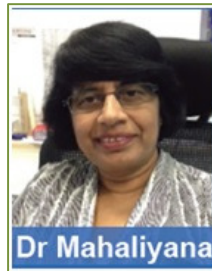
**Dr Darshanee Mahaliyana**  
M.B.B.S, FRACGP



### Male Doctors

**Dr Carl Wong**  
B.Pharm, Hons M.B.B.S (Syd),  
FRACGP, Dip. Child Health,  
Cert. GP Dermatology

**Dr QH Norman Phan**  
M.B., B.S. (Syd), FRACGP

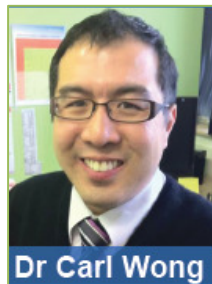


### Allied Health

**Mr Ben Ebert (Psychologist)**  
B.A, PG Dip Psych

**Ms Heidi Lee (Dietitian)**  
B. Hlth Sci (Nutri/Dietetics)

**Ms Evie Mailo (Herbalist)**  
BSc (Psych), Dip N.P.,  
Adv. Dip. Herbal Medicine



## APPOINTMENTS

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Please call us for an appointment. Our dedicated receptionist staff will endeavour to accommodate your needs.

## FEE AND CHARGES

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**All consultation performed in our medical practice by the doctors are bulk billed.**

For those without a valid Medicare card, a cash payment is required:

Standard consult \$80 (\$90 After Hours)  
Long consultation \$110 (\$120 After Hours)

### VACCINES

Most childhood vaccination and influenza vaccines are provided free if you are eligible through Medicare. We will notify you if there is a fee for the vaccine.

There will be a fee for travel vaccinations, as these are not funded by Medicare. 'We are a yellow-fever accredited vaccination provider'.

### OTHER CHARGES

Workcover related consultations.

## PRIVACY POLICY

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Your medical record is a confidential document and your privacy is important to us. It is the policy of this practice to maintain security of personal health information at all times, and ensure this information is only available to authorised members of staff.

## PATHOLOGY POLICY

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Pathology and test results will not be given out over the phone. This is because of patient confidentiality and also the need to often explain the result in person. You will kindly need to arrange an appointment with your doctor to discuss your results.

Some pathology tests can take longer to perform than others. Please consult your doctor as to when to return for review of results.

We do recall patients with significant abnormal results, so please ensure your contact details are up to date.

## REMINDER SYSTEM

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Our practice is committed to preventative care. We will issue you with a reminder notice from time to time, offering you health services appropriate to your needs. This may come in the form of phone calls, SMS Text Message or a formal letter. We also participate in the State/Territory reminder system. If you do not wish to participate, please advise your doctor.

## REFERRALS

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Please see our doctors if you require to see a specialist, psychologist, or other health care provider etc. As it can take time to fully understand your problem and also to write a detailed referral for you, please be considerate in allowing an adequate time for the doctor to see you before your planned specialist appointment.

## AFTER HOURS SERVICES

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We open longer hours, six days a week to accommodate those in need. Home visits are possibly available upon request. However, we also do have an after-hours service.

**Ph: 13 SICK or 13 7425**

**In the event of emergency and our surgery is closed, please ring 000 for an ambulance.**

## COMPLIMENTS AND COMPLAINTS

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If at any time you have concerns or comments to make, please do not hesitate to contact us.

Email: [emclanecove.practicemanager@gmail.com](mailto:emclanecove.practicemanager@gmail.com)

Or contact: **PH 02 9420 0222**